

FINANCIAL RESPONSIBILITY POLICY

As a result of the many different and confusing insurance company reimbursement policies, it is necessary to have an easily understood financial responsibility policy.

- It is important for you to provide the office with complete insurance information for all carriers with whom you are insured at the time of service. At each office visit we need you to show us your insurance card to insure that your current insurance information is on file.
- As a service to our patients, we will submit your insurance claim to your primary insurance company. We are only in **network** with Dental Care Plus (Dentaquest). All other dental insurance companies we are **out of network**. Our office will provide the insurance company with all the information necessary to help you receive maximum benefit from your insurance. However, it is the patient's responsibility to know the insurance coverage and benefit limit to their particular policy. **PLEASE BE AWARE MOST INSURANCE PLANS HAVE A MAXIMUM AMOUNT OF BENEFITS THAT THEY WILL PAY PER PLAN YEAR.**
- If a claim is denied, we will research why the rejection occurred and either resubmit to insurance or bill you the appropriate balance. If the claim is denied a second time, the appropriate balance immediately becomes the responsibility of the patient or responsible party and should be paid to us directly. You may then contact your insurance company for reimbursement.
- If the patient has coverage with a secondary insurance company, we will submit all secondary claims directly to that insurance company along with a copy of the explanation of benefits from the primary insurance. Benefits from the secondary insurance coverage will be paid directly to the patient.
- Insurance is a patient's benefit designed to assist the patient in their financial obligations to the office of Richard J. Chanin, DMD. The patient is the one receiving the dental services and therefore is ultimately responsible for all charges regardless of any insurance coverage. This applies to everyone in the family who is treated in the office of Richard J. Chanin, DMD.
- At the time of service the office will estimate the anticipated insurance payment and will collect the estimated balance along with your deductible **at the time of service**. After the primary insurance payment is received, the patient will be billed for any difference between the estimated balance due and the actual balance due. If the insurance payment is greater than what was anticipated, we will either refund the amount due to the patient or leave the credit balance on the patient's account to be applied to future treatment.
- In the event that the person does not have insurance coverage or the patient's insurance company sends payment directly to them, charges for services are due and payable at the time services are rendered.
- Insurance benefits are estimates only. I understand that I am responsible for any co-payments and deductibles, along with any procedures that my insurance company does not cover. I authorize the dentist to release any information, including diagnosis and records of treatment rendered to my family, or me during the period of such dental care to third party payers and/or health practitioners. I authorize and request my insurance company to pay directly to the treating dentist, insurance benefits otherwise payable to me. I understand that my dental insurance carrier may pay less than the actual bill for services. I agree to be responsible for payment of all services rendered and any collection fees accumulated on my behalf or that of my dependents. I am also responsible for any balance due because of insurance claims not paid within 60 days of service.

Name of Patient or Responsible Party (Please Print)

Signature of Patient or Responsible Party

Date _____